

KINO BIOTECH

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**Service Class Application** 





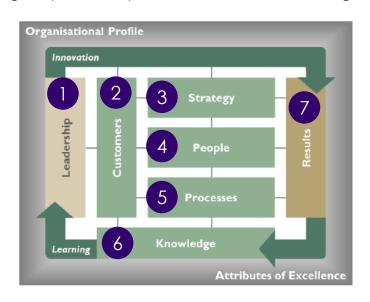
### What is the Service Class Certification?



Every company has processes and systems in place. We aspire to be a company that puts our customers 1st. To do that, we need good process & systems to make this come through.

Our Assessment Date: 12 Jan 2016









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People







Leadership Customers Strategy

Processes

Knowledge Results









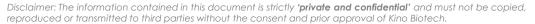














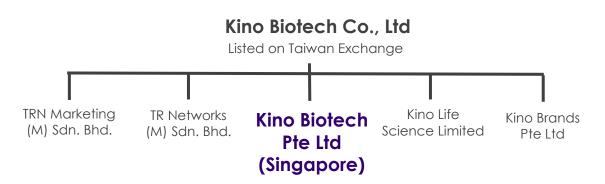
### How well do you know our company?



Kino Biotech Pte Ltd is a leading integrated **bio-nutraceutical** and **cosmeceutical** company.

We develop products, do sales & marketing, distribution and branding.

Our products are for **beauty**, **health** & **wellness**.



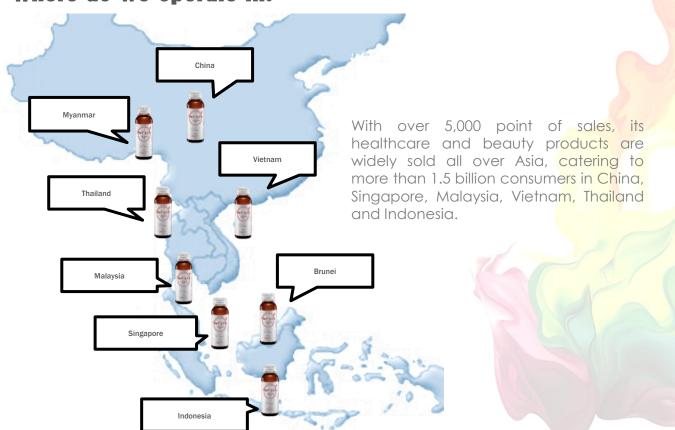


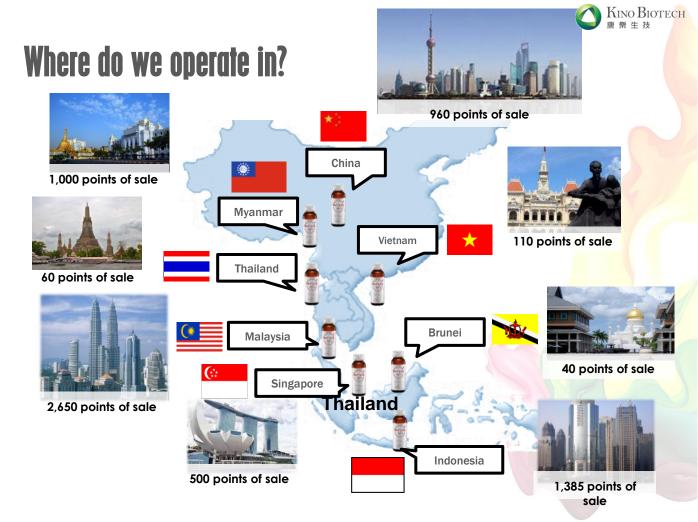
## What are our Core Competencies?





### Where do we operate in?







### And here's our beauty bars around the region

#### Singapore

OG People's Park







#### Parkson (Ho Chi Minh Vietnam)





Parkson Pavilion (Malaysia)



#### Parkson Danang (Vietnam)



Parkson Utama (Malaysia)



### Do you know our brands?

# KINOHIMITSU











### KINOHIMITSU

FREEDOM TO LIVE

"No. 1 selling Collagen brand in Singapore"

#### **Detox**











# What is the range of our other products?



# XPERTISE





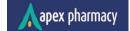


### Who are our distribution network partners?

































































### For S&M, who are our stakeholders?

#### Management

#### **Channel Partners**

























Influencers (KOLs)

Co-branded partners

**Media Owners** (e.g. MediaCorp, Radio etc)



# For Finance & Ops, who are our stakeholders?

#### **Bankers**

Management

















**Creditors & Debtors** 









delivery unlimited

**S&M Dept** 

### For Promoters, who are our stakeholders?

**End Consumers** 









#### **Channel Partners**











#### **Our Vision**

To be the world's leading Biotech company.

### **Our Mission**

Strives to bring the best innovative healthcare and beauty products and services to consumers by transforming the promise of modern science and biotechnology with the power of nature into products and services that enhance and improve lives.

### **Our Values**



#### People

The People of Kino Biotech are our source of strength. We promote teamwork, trust, respect and continuous self-improvement. To compete intensely and win. We create value for consumers, staff and stockholders.



#### Responsibility

We are an ethical company and contribute to society and communities in which we operate.



#### Innovation

To be creative, resourceful, adaptable and proactive. To challenge existing alternatives to develop quality healthcare and beauty products and services through science-

based evidence.